

TENSAR'S STANDARD TERMS AND CONDITIONS OF SALE

1. DEFINITION

- 1.1.** In these Conditions:
- "Application Suggestion"** means the Company's preliminary advice following a Customer or Owner query regarding the potential application of Products and/or Systems in the Works and which is prepared using the Company's design methods but is based on limited information and is not intended to be used for construction;
- "Certification"** means issuing certificates under standard civil engineering forms of contract including, but not limited to interim valuation certificates, extension of time certificates, practical completion certificates, certificates for making good defects at the conclusion of the defects liability period and a final certificate;
- "Company"** means Tensar International Limited, a company registered in England with company number:00503172;
- "Conditions"** means the terms and conditions set out herein, any terms or conditions expressly stated in or on, or expressly incorporated by reference into, the Company's Sales Acknowledgement and the Customer hereby acknowledges that it has not relied on any statement, warranty or representation as to the use, function or state of Deliverables including but not limited to promotional or trade literature, drawings, published performance figures and design suggestions emanating from the Company, other than as specifically contained in a written quotation or order acknowledgement;
- "Contract"** shall have the meaning given to it in clause 2.2 of these Conditions;
- "Customer"** means the person, partnership, company or other body with whom the Company contracts for the supply of Deliverables;
- "Delivery Address"** shall mean the delivery address agreed with the Customer and confirmed in the Sales Acknowledgement and subsequent Delivery Note;
- "Delivery Note"** means the Company's form that is titled Delivery Note;
- "Deliverables"** means Products, Systems and Services;
- "Designs"** means drawings, calculations and instructions prepared by the Company to be used by the Customer for construction including the design, materials specification and full working drawings based on a design brief agreed between the Company and the Customer's representative;
- "Dispatch Location"** shall mean the location where the Company dispatches the Products from, as confirmed in the Sales Order Acknowledgement and/or subsequent Delivery Note;
- "Government Official"** means any (i) officer or employee of a government or any department, agency or instrumentality thereof including State Owned Enterprises; (ii) officer or employee of a public international organisation such as the United Nations, World Bank, etc.; (iii) person acting in an official capacity for or on behalf of any such government, department, agency, instrumentality or public international organisation; or (iv) political party, political party official or candidate for political office. Government Official also means a family member of any of the individuals encompassed in categories (i) through (iv);
- "Intellectual Property Rights"** means all patents, rights to inventions, utility models, copyright and related rights, trade marks, service marks, trade, business and domain names, rights in trade dress or get-up, rights in goodwill or to sue for passing off, unfair competition rights, rights in designs, rights in computer software, database right, topography rights, moral rights, rights in confidential information (including know-how and trade secrets) and any other intellectual property rights, in each case whether registered or unregistered and including all applications for and renewals or extensions of such rights, and all similar or equivalent rights or forms of protection in any part of the world;
- "Owner"** means the person or company who owns the Works or a person or company authorised to represent the interests of the Owner including the consulting engineer, geotechnical consultant or construction contractor;
- "Products"** means all geogrid and related civil works materials provided to the Customer by or on behalf of the Company, whether manufactured by entities directly related to the Company or third party suppliers;
- "Sales Acknowledgement"** means the Company's form that is titled Sales Order Acknowledgement and issued to the Customer to confirm the Company's agreement to supply the Products and/or Services;
- "Services"** means application, installation, design or construction advice, installation training, Application Suggestion or Designs provided by the Company to the Customer (directly or through other project stakeholders) or its representatives that supports the specification, supply and/or installation of Products and/or Systems;
- "Site Visit"** means attendance at the Customer's construction site by the Company or its employees to provide technical or practical comments or advice on specified aspects of the Works relating only to the installation of Products and/or Systems;
- "State Owned Enterprise" or "SOE"** means any entity that (i) is controlled by a government or (ii) performs a function the controlling government treats as its own;
- "Systems"** means the design and integration of Products and third party products or component products of the Company, combined with application and installation method; and;
- "Works"** means the Owner's overall project in which the Company is engaged to supply Deliverables in respect to part of the civil works component.

2. CONTRACTS

- 2.1.** Any quotation, estimate or submission given by the Company in respect of any of its Deliverables is an invitation to the Customer to make an offer only and no order of the Customer placed with the Company in pursuance of a quotation or estimate or otherwise shall be binding on the Company unless and until it is accepted by the Company and confirmed in a Sales Acknowledgement.
- 2.2.** Any contract howsoever made, between the Company and the Customer ("**Contract**") shall incorporate and be subject to these Conditions and receipt of any of Deliverables by the Customer shall be deemed to be conclusive proof that the Customer has accepted these Conditions in the absence of any express or other implied acceptance of these Conditions by the Customer.
- 2.3.** The Customer accepts that these Conditions shall govern relations between the Company and the Customer in relation to Deliverables to the exclusion of any other terms and conditions, warranties and representations, whether written or oral, expressed or implied, even if contained in any of the Customer's documents which purport to provide that the Customer's own terms and conditions shall prevail. No employee of the Company other than a director is authorised to make any change to these Conditions.
- 2.4.** The Customer acknowledges and agrees that the Company only provides Services to support the use and application of Products and Systems and no information, advice, or suggestion made by the Company to the Customer shall be construed by the Customer as the provision by the Company of Services.
- 2.5.** Notwithstanding that the Company may have supplied the Customer with sample(s) of Products and/or Systems prior to the date of the Contract, no sale of Products and/or Systems by the Company pursuant to any Contract shall be considered as a sale by sample.
- 2.6.** In the event that Products are deemed "construction products" for the purposes of Council Directive 89/106/EEC (as amended), the Company shall, on request, provide the Customer with a declaration of CE conformity and/or accompanying documents for particular Products both with respect to Customer requests for documentation relating to product quality.

3. PRICES

- 3.1.** Unless otherwise stated in a written quotation, order acknowledgement, invoice or on the Company's current price list:
- 3.1.1.** the price of Deliverables is exclusive of value added tax ("**VAT**"), which will be charged at the applicable rate; and
- 3.1.2.** the price of the Products and Systems is inclusive of the cost of the Services unless otherwise stated.
- 3.2.** If after the date of the Company's acceptance of an order any increase occurs in the costs necessarily incurred by the Company in supplying Products including but not limited to products, materials, labour, transport or other items including overheads, which the Company has to pay or incur in the performance of its obligations hereunder, then the amount of any increase in such costs shall be added to the Contract price.
- 3.3.** Where the price of Deliverables has been stated in the Company's quotation or order acknowledgement based on stated production runs and/or specific delivery periods, the Company reserves the right to vary the price for Deliverables should the Customer order different quantities from those stated and/or require delivery over a different period.
- 3.4.** The cost of any variation or modification in the design, specification, materials or drawings of Products and/or Systems, or any development thereof requested by the Customer after the date of the Company's acceptance of the order, shall, if such variation or modifications are accepted by the Company, be borne by the Customer.

4. PAYMENT

- 4.1.** Unless otherwise stated in the Contract, payment of the Contract price for Deliverables shall be due on or before the Products are available for collection or delivery. If the Contract provides for delivery by instalments, each instalment shall constitute a separate contract in respect of which invoices may be rendered. No cancellation or termination of any one Contract shall entitle the Customer to repudiate or cancel any other Contract or instalment. Payment in full for Deliverables dispatched shall be made notwithstanding that such Deliverables do not include all Products set out in the Contract and notwithstanding that title to Products may not have passed to the Customer.
- 4.2.** Time for payment shall be of the essence and any failure by the Customer to make payment to the Company on the due date shall entitle the Company, at its option and without prejudice to any other of its rights, to suspend delivery of any outstanding Products and Services pending payment and/or treat the Contract as repudiated.
- 4.3.** Unless otherwise agreed in writing, the Customer shall not be entitled to set off against any monies due to the Company under any Contract any amount claimed by or due to the Customer from the Company, whether pursuant to a Contract or on any other account whatsoever. The Company shall be entitled to set off against any monies due to the Customer under any Contract any amount claimed by or due to the Company from the Customer, whether pursuant to a Contract or on any other account whatsoever.
- 4.4.** The Company shall be entitled to charge interest on all overdue amounts at the rate of 2% (per cent) over the base rate for the time being of Bank of Scotland plc (the full sum of such interest accruing upon the first day overdue until actual payment in full), irrespective of whether payment has been formally demanded or judgment entered. All legal costs, charges and expenses incurred by the Company in recovering any debts shall be paid by the Customer on a full indemnity basis.

5. DELIVERY AND RISK

- 5.1.** Though the Company will use reasonable endeavours to comply with any date or dates for dispatch or delivery of Products, as stated in the Contract or communicated to the Customer, unless the Company otherwise expressly provides in writing, such date or dates shall constitute only statements of expectation and shall not be binding and, accordingly, any failure by the Company to dispatch Products by such date or dates shall not be a breach or repudiation of the Contract and the Company shall not be liable for any loss or damage of whatsoever kind suffered by the Customer as a result of such failure.
- 5.2.** If no time for delivery is specified in the Contract, the Customer shall be bound to accept Products when the same are ready for delivery by the Company, but the Company shall be under no obligation to deliver the same until the expiry of a reasonable time from the date of the Contract.
- 5.3.** When expedited delivery or completion is agreed to by the Company and it necessitates overtime or other additional costs, the Customer shall reimburse the Company for the amount of such overtime payment or other costs.
- 5.4.** The Products shall be dispatched from the Dispatch Location and will be delivered in accordance with the Incoterms® 2020 stated on the Order Acknowledgement and subsequent Delivery Note, otherwise if the Company has agreed to arrange the transportation of the Products from the Dispatch Location to the Delivery Address, clause 5.5 shall apply and if the Customer is arranging for collection from the Dispatch Location, clause 5.6 shall apply.
- 5.5.** If the Company has agreed to deliver the Products to the Delivery Address, the Company shall deliver the Products to the Customer in accordance with Incoterms® 2020, Carriage Paid To (CPT), to the Delivery Address. The "first carrier" refers to the initial transportation provider, selected and contracted by the Company, who takes possession of the Products for transit from the Dispatch Location. Risk of loss or damage to the Products shall pass to the Customer when the Products are passed to the first carrier at the Dispatch Location. The Customer is responsible for any costs and risks arising after the Products have been passed to the first carrier at the Dispatch Location. The Company recommends that the Customer insure the Products from the point of risk transfer as stated in this clause. The Customer is reminded and acknowledges that (where applicable) it is responsible for clearing the Products for import or for transit through third countries, to pay any import duty and to carry out any import customs formalities.
- 5.6.** If the Customer is collecting the Products from the Dispatch Location, the Customer shall be responsible for arranging the collection of the Products from the Dispatch Location in accordance with Incoterms® 2020 Ex Works (EXW). The Customer shall bear all costs, risks, and responsibilities associated with the transportation, loading, export clearance, and any subsequent handling of the Products from the Dispatch Location onwards.
- 5.7.** If the Company delivers to the Customer a quantity of Products of up to 5% more or less than the quantity ordered by the Customer, the Customer shall not be entitled to object to or reject Products or any of them by reason of the surplus or shortfall and shall pay for such Products at the pro rata Contract price.

6. STORAGE

- 6.1.** In the event of the Customer:
- 6.1.1.** notifying the Company of its inability to accept delivery of any Products; or
- 6.1.2.** failing to give adequate delivery instructions when required to do so; or
- 6.1.3.** failing to collect Products or accept delivery; or
- 6.1.4.** requesting postponement of delivery which is agreed to by the Company, Products will be stored at the sole risk and expense of the Customer as from the time of the relevant notification, failure or agreement and the Company shall make a reasonable charge for storage thereof, provided that, if the Customer fails to collect or accept delivery of Products or any part thereof within three months of written notification from the Company that Products are ready for collection or delivery, the Company shall be entitled (without prejudice to its other remedies under the Contract) to sell or, at its option, destroy Products and to apply the proceeds of sale thereof if sold towards payment of all sums due to the Company under any Contract.

7. TITLE

- 7.1.** Notwithstanding that the risk in Products passes to the Customer in accordance with Condition 5, sole and absolute ownership in the Products shall remain vested in the Company until whichever shall be the first to occur of the following:
- 7.1.1.** payment being made to the Company in full for Products and Systems (together with any applicable VAT and any interest claimed) and no other amounts being outstanding from the Customer to the Company under any Contract; and
- 7.1.2.** subject to 7.3.3 and 7.4, the Customer selling Products in the ordinary course of business (in which case ownership shall only be deemed to have passed to the Customer upon delivery of Products to the Customer's customer).
- 7.2.** Subject as later provided, the Customer may, at any time after delivery, use, sell or agree to sell Products delivered to the Customer in the ordinary course of business even though the amount invoiced for Products has not been paid in full.
- 7.3.** Until ownership in Products passes to the Customer:
- 7.3.1.** save as permitted by these Conditions, the Customer shall hold Products, as bailee in a fiduciary capacity to the Company;
- 7.3.2.** save as permitted by these Conditions, the Customer shall store Products (without charge to the Company) in a manner which makes them readily identifiable as the Company's Products and shall, upon reasonable request, promptly inform the Company of their location; and
- 7.3.3.** the Company may at any time revoke the power of sale and use by notice to the Customer if the Customer is in default in payment of any sum whatsoever due to the Company (whether in respect of Products or any other products supplied at any time by the Company to the Customer) or (whether or not any agreed credit period has expired) if the Company has bona fide doubts as to the solvency of the Customer.
- 7.4.** Upon termination of the Customer's power of sale and use, the Customer shall forthwith cease to use or otherwise dispose of Products and forthwith deliver to the Company, on request, any of Products in the Customer's premises and/or at the site relevant to the Works or under its control that belong to the Company and the Company shall be entitled, without incurring any liability to the Customer, to enter any of the Customer's premises and/or the site relevant to the Works to inspect the stocks and to remove and resell any Products found there belonging to the Company.
- 7.5.** The Company shall at any time be entitled to appropriate any payment made by the Customer in respect of any Deliverables supplied to the Customer by the Company in settlement of such invoices or accounts as the Company may in its absolute discretion think fit, notwithstanding any purported appropriation to the contrary by the Customer.
- 7.6.** Nothing in this Condition 7 shall give the Customer the right to return any of the Products without the Company's prior consent.

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- 7.7.** The rights and remedies conferred upon the Company by this Condition 7 are in addition to, and shall not in any way prejudice, limit or restrict, any other rights or remedies of the Company under these Conditions or any Contract.
- 8. ACCEPTANCE**
- 8.1.** Without prejudice to the Company's rights under Condition 8.3, the Customer shall be deemed to have accepted Products as being in conformity with the Contract and shall be bound to pay for them unless written notice of rejection thereof is received by the Company within fourteen days of receipt or completion, as the case may be. Products accepted by the Customer cannot subsequently be returned.
- 8.2.** If after notice of rejection has been given, the Customer deals with Deliverables in a manner that is inconsistent with such rejection or with the ownership of Products by the Company, the Customer shall be deemed to have accepted Deliverables and be bound to pay for them.
- 8.3.** Where any Deliverables (or any part thereof) are shown, to the satisfaction of the Company, to be deemed defective by reason of failure to correspond with the Company's specification, faulty materials or workmanship or design, within a period of twelve months from the date of their original dispatch or supply, (fair wear and tear excepted) the Company shall, subject to clause 8.4, at its sole option either:
- 8.3.1.** deliver replacement Products to the Customer free of charge; or
- 8.3.2.** refund to the Customer the Contract price of such Deliverables.
- 8.4.** The Company shall not be liable for any claims (whether under this Condition 8.3 or otherwise under these Conditions) unless:
- 8.4.1.** the Customer shall notify the Company in writing within fourteen days of becoming aware thereof; and
- 8.4.2.** if so required by the Company, all defective Products are first returned to the Company's premises, carriage paid by the Customer (to be refunded by the Company if satisfied that Products are defective); and
- 8.4.3.** Products shall have been properly and correctly stored and/or used or applied in accordance with the Company's specification or instructions and under normal conditions of use prevailing in the UK; and
- 8.4.4.** the total price for Deliverables was paid by the due date; and
- 8.4.5.** the liability of the Company under this Condition 8.3 shall be accepted by the Customer in substitution for and to the exclusion of any other claims for loss or damage of whatever nature and whether direct or indirect or consequential which the Customer has or may have (including but not limited to loss of profit or liability to third parties).
- 8.5.** Unless otherwise expressly stated, the Company does not guarantee that the illustrations, weights and dimensions specified in the Company's catalogues or in any relevant drawings or documents supplied by the Company will in all cases be identical with Products due to improvements and modifications to Products or in their specification that may be made from time to time. The Company will use reasonable endeavours to notify the Customer of any material alterations to any standard specifications relating to Products.
- 8.6.** If the Company expressly guarantees the accuracy of any performance figures or statements then, in the event of Products after commissioning (if appropriate) failing to achieve and to comply with the same, the Company shall thereafter be entitled to a reasonable period and to reasonable facilities to enable it to bring Products up to the guaranteed standard of performance and the time for delivery (but without prejudice to Conditions 5 to 5.7) of Products shall be extended for such reasonable period.
- 8.7.** The sale by the Company of any Deliverables under any of the Company's trade marks or names (whether registered or not) shall not confer upon the Customer any right or licence to use or apply such trade mark or trade name to any product manufactured or produced by or on behalf of the Customer or by incorporating such Deliverables.
- 8.8.** The warranties provided in clause 8.3 are in lieu of all other warranties, conditions and terms implied by statute, common law or otherwise, including but not limited to any warranty of merchantability or fitness for a particular purpose, all of which are hereby excluded to the fullest extent permitted by law. The remedies set forth in clause 8.3 constitute the Customer's sole and exclusive remedies for any breach of warranty.
- 9. SERVICES**
- 9.1.** The Company may at the request of the Customer provide any or all of the Services.
- 9.2.** The Customer acknowledges and agrees that the scope of the Services is limited to the application and installation of Products and/or Systems and does not include the provision of any general civil engineering advice and design or the installation of third party products or systems. The Customer does not rely on any comment, suggestion, information or advice which does not specifically relate to Products and/or Systems.
- 9.3.** The Customer acknowledges and agrees that the Services are provided on the basis of reasonable skill and care and not on the basis of fitness for purpose. No conduct, action, statement or advice the Company, its employees or agents might provide to the Customer from time to time shall imply or be construed by the Customer in any way as implying a fitness for purpose outcome.
- 9.4.** The Company may, at the request of the Customer, Owner or other stakeholder provide an Application Suggestion or Designs to support the use and installation of Products and/or Systems. The Customer acknowledges that an Application Suggestion is based on limited and incomplete and unsubstantiated information and is not meant for and must not be used as the basis for constructing any part of the Works involving Products and/or Systems and that the use of an Application Suggestion for construction is solely at the Customer's risk.
- 9.5.** The Customer acknowledges and agrees that Designs solely relate to the application and installation of Products and/or Systems. The Customer acknowledges and agrees that Designs have been prepared based upon information and assumptions provided to the Company by third parties. The Customer acknowledges and agrees that the Company cannot verify and gives no warranty, representation or undertaking in relation to the accuracy of any third party information, and shall not be liable for any errors or omissions resulting from incorrect third party information used as the basis for Designs.
- 9.6.** The Customer will immediately notify the Company of any changes to third party design, specification, construction or other factors that might impact Designs.
- 9.7.** The Customer acknowledges and agrees that any software ("Software") provided by the Company to the Customer is for the purpose of enabling the Customer to determine whether Products or Systems might conceptually be used in the construction of the Works. The Customer uses any Software provided by the Company at its own risk.
- 9.8.** The Customer hereby indemnifies the Company for any loss or damage of any nature whatsoever caused as a result of the:
- 9.8.1.** use of Designs other than for the application and installation of Products and/or Systems;
- 9.8.2.** the use in whole or in part of any third party design, advice, training or related services in connection with any part of the Works involving Products, Systems or Designs; and
- 9.8.3.** use of the Application Suggestion in the construction of the Works or any part thereof; and
- 9.8.4.** Customer's failure to inform the Company of changes impacting Designs; and
- 9.8.5.** Customer's use of the Software.
- 10. ADVICE AND TRAINING**
- 10.1.** The Company may, at the request of the Customer, provide advice or training to the Customer, agents and/or sub-contractors before or during construction of that part of the Works relating to Deliverables.
- 10.2.** The Customer acknowledges its obligation to adequately inform and educate itself, its agents and sub-contractors concerning installation methods, safety, risks and integration of Deliverables in the Works and risks relating to the installation of Products and/or Systems.
- 10.3.** The Customer acknowledges and agrees that the Company does not offer and is not obliged to provide supervision, inspection and/or Certification services of any part of the Works and that nothing shall be implied that constitutes any such service by any conduct including Site Visits, any observation of the Works or advice related thereto provided by the Company and/or any of its agents and/or sub-contractors during any Site Visit.
- 10.4.** The Customer acknowledges and agrees that it does not rely on any verbal advice provided during any Site Visit, but may rely on written confirmation of any such advice provided by an authorised representative of the Company during or following the Site Visit.
- 10.5.** The Customer hereby indemnifies and holds the Company harmless against any loss or damage caused as a result of:
- 10.5.1.** the Customer acting on unconfirmed verbal advice; and
- 10.5.2.** the Customer, its agent's or sub contractor's failure to correctly install Products and/or Systems.
- 11. COMPLETION**
- 11.1.** Though the Company will use reasonable endeavours to comply with any date or dates for rendering or completion of Services as stated in the Contract or communicated to the Customer, unless the Company otherwise expressly provides in writing, such date or dates shall constitute only statements of expectation and shall not be binding and accordingly any failure by the Company to render or complete Services by such date or dates shall not be a breach or repudiation of the Contract and the Company shall not be liable for any loss or damage of whatsoever kind suffered by the Customer as a result of such failure.
- 12. INTELLECTUAL PROPERTY RIGHTS**
- 12.1.** All Intellectual Property Rights in the Deliverables belong to and shall remain vested in the Company or the Company's licensors. If the Customer, or any person acting on its or their behalf acquires any Intellectual Property Rights in any Deliverables, the Customer shall assign or procure the assignment of such Intellectual Property Rights with full title guarantee (including by way of present assignment of future Intellectual Property Rights) to the Company or such third party as the Company may elect. The Customer shall execute all such documents and do such things as the Company may consider necessary to give effect to this clause 12.1.
- 12.2.** The Company grants the Customer a limited, non-exclusive, non-transferable licence to use the Intellectual Property Rights in the Deliverables for purposes that are necessary for the Contract. The Customer shall not reproduce the Intellectual Property Rights in the Deliverables or disclose the same to any third party in whole or in part without the prior written permission of the Company.
- 13. SUBCONTRACTING**
- 13.1.** The Company may, at its sole discretion, subcontract the performance of any of its obligations under any Contract without the prior consent or notification of the Customer.
- 13.2.** Any subcontracting by the Company shall not relieve the Company from any liability or obligation under the Contract, and the Company shall remain responsible for the acts, defaults, and neglects of any subcontractor as if they were the acts, defaults, or neglects of the Company.
- 14. CONFIDENTIALITY**
- 14.1.** The Customer shall keep in strict confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to the Customer by the Company, its employees, agents, consultants or subcontractors and any other confidential information concerning the Company's business or its products which the Customer may obtain.
- 14.2.** The Customer may disclose such information:
- 14.2.1.** to its employees who need to know such information solely for the purposes of carrying out the Customer's obligations under any Contract; and
- 14.2.2.** as may be required by law, court order or any governmental or regulatory authority, but then only to the extent so required.
- 14.3.** The Customer shall ensure that its employees to whom it discloses such information comply with this Condition 14.
- 14.4.** The Customer shall not use any such information for any purpose other than to perform its obligations under any Contract.
- 14.5.** Unless otherwise agreed between the parties in writing, the Customer acknowledges and agrees that any visit to any and/or all of the Customer's sites by or on behalf of the Company will be solely for the purposes of marketing and relationship development.
- 15. LIABILITY**
- 15.1.** Subject to clause 15.6, the Company shall not be liable in contract, tort (including negligence or breach of statutory duty) or otherwise for any indirect, special, or consequential loss or damage.
- 15.2.** Subject to clause 15.6, the Company shall not be liable in contract, tort (including negligence or breach of statutory duty) or otherwise for any of the following losses or damages, in any such case arising out of, or in connection with, these Conditions or any Contract:
- 15.2.1.** loss of actual or anticipated profits;
- 15.2.2.** loss of business opportunity;
- 15.2.3.** loss of anticipated savings;
- 15.2.4.** loss of production;
- 15.2.5.** loss or damage to property;
- 15.2.6.** loss of goodwill; or
- 15.2.7.** injury to reputation.
- 15.3.** Subject to Condition 15.6, the entire liability of the Company arising out of or in connection with a Contract whether in contract, tort (including negligence or breach of statutory duty) or otherwise, is limited to an aggregate figure of the lower of: (i) £5,000,000 or (ii) 200% of the amount payable under the relevant Contract.
- 15.4.** All warranties, terms and conditions (including the conditions implied by sections 12-16 of the Supply of Goods and Services Act 1982 and sections 13-15 of the Sale of Goods Act 1979), whether express or implied by statute, common law or otherwise are excluded to the extent permitted by Applicable Law.
- 15.5.** Save as provided in these Conditions and except as aforesaid, the Company shall not be under any liability whether in contract, tort or otherwise in respect of defects or deficiencies in any Deliverables or failure to correspond with any specification or for any injury, damage or loss resulting from such defects or deficiencies or from any work done in connection therewith (including but not limited to loss of profit, liability to third parties and any loss or damage to the Customer's land or property).
- 15.6.** Nothing in these Conditions shall exclude or limit any liability that cannot be excluded or limited by law.
- 16. CUSTOMER'S DEFAULT OR INSOLVENCY**
- 16.1.** This Condition 16 applies if:
- 16.1.1.** the Customer commits or threatens to commit a breach of any of the provisions contained in these Conditions or any other of its other obligations to the Company; or
- 16.1.2.** any payment due by the Customer to the Company is not paid on its due date for payment; or
- 16.1.3.** the Customer is unable to pay its debts as they fall due or if the Company reasonably believes that to be the case;
- 16.1.4.** the Customer passes a resolution for its winding up or a petition being presented at court (and not being discharged within 20 days) or a court makes an order for the Customer to be wound up or dissolved or the Customer is otherwise dissolved;
- 16.1.5.** a receiver, manager, sequestrator, administrative receiver or other similar officer or other encumbrancer takes possession of, or is appointed over, or any distress, execution, attachment or other process is levied or enforced (and not being discharged within five days) upon, against or in respect of, the whole or any material part of the assets, rights or revenues of the Customer;
- 16.1.6.** a petition or other form of application is presented or made at court for the making of an administration order or the appointment of an administrator of the Customer or an administrator of the Customer is appointed or notice of intention to appoint such an administrator is given or filed at court;
- 16.1.7.** the Customer is, or is adjudicated or found to be, insolvent as set out in section 123 of the Insolvency Act 1986 or stops or suspends payments of its debts or is (or is deemed to be) unable, having no real prospect of being able, or admitting inability, to pay its debts as they fall due or fails to satisfy any judgment debt in whole or in part within 14 days;
- 16.1.8.** any moratorium, arrangement or composition with its creditors (including any voluntary arrangement as defined in the Insolvency Act 1986) is obtained or entered into by or in relation to the Customer or any steps are taken to obtain or enter into the same or any proceedings are commenced in relation to the Customer under any law, regulation or procedure relating to the reconstruction or adjustment of debts or the Customer commences negotiations with one or more of its creditors with a view to the general readjustment or rescheduling of all or part of its debts;
- 16.1.9.** the Customer ceases to trade;
- 16.1.10.** any event equivalent to those in Conditions 16.1.2 to 16.1.9 (inclusive) occur in relation to the Customer in any jurisdiction; or
- 16.1.11.** the Company reasonably apprehends that any of the events mentioned above is about to occur in relation to the Customer and notifies the Customer accordingly.
- 16.2.** If this Condition 16 applies then, without prejudice to any right or remedy available to the Company, the Company shall be entitled to terminate the Contract or at its option to suspend the rendering or completion of Services under this or any other Contract with the Customer without any liability to the Customer, invoice the Customer for all Services

rendered to the date of such suspension and require immediate payment of all amounts then invoiced by the Company to the Customer (notwithstanding any previously negotiated credit terms to the contrary).

17. FORCE MAJEURE

17.1. The Company shall not be in any way liable for any loss, damage or delay occurring by reason or in consequence of any force majeure or other matter or event beyond the Company's reasonable control including but not limited to labour trouble (whether or not involving employees of the Company), shortage of fuel, raw material or other supplies, civil commotion, pandemic, epidemic, governmental restrictions or regulations, fire or natural catastrophes. In such circumstances, performance of the relevant Contract shall by written notice be suspended and, if such suspension continues for longer than 90 days, either party shall have the option to terminate the relevant Contract without liability for any loss caused to the other at such termination, except that where Products have been specially obtained for the Customer and, in the Company's reasonable opinion, there is no readily available market for them, the Company shall be entitled to charge the Customer for the costs and expenses incurred in respect of those Products. The Customer shall pay at the Contract rate for all Products delivered up to and including the date of such suspension or termination.

18. COMPLIANCE WITH LAWS

18.1. The Customer acknowledges that it is the written and established policy of the Company to comply fully with all applicable laws and regulations of the People's Republic of China, the United States, the United Kingdom, and all jurisdictions in which it does business. The Customer has complied and will comply with all applicable laws and regulations related to this agreement. This includes applicable laws relating to the prevention of corruption and bribery including, without limitation, U.S. Foreign Corrupt Practices Act of 1977, as amended, the UK Bribery Act 2010, and Unfair Competition Law of People's Republic of China and the Criminal Law of People's Republic of China (collectively, "**Anti-Corruption Laws**").

18.2. Without limiting the foregoing, the Customer has not directly or indirectly in any way related to the Company or this agreement made offered, promised, authorised, given or received any offer, contribution, gift, bribe, rebate, payoff, influence payment, kickback, improper discount, or other payment of cash or anything of value, or any promise to pay or authorisation of approval of any payment, to any person or entity for the purpose of corruptly: (i) influencing any act or decision of any person in their official capacity; (ii) inducing any person to do or omit to do an act in violation of a lawful duty; (iii) securing any improper advantage; (iv) inducing any Government Official to influence the act or decision of a government or government instrumentality, in order to obtain or retain business, or direct business to, the Company, the Customer, or in any way related to this agreement; or (v) securing any other improper advantage.

18.3. The Customer will take no action, directly or indirectly, that would cause the Company or the Customer, or any of the Company's subsidiaries or affiliates, or any of their respective officers, directors, employees, or representatives, to violate clause 18.1 or clause 18.2 above.

18.4. The Company may terminate this agreement immediately upon written notice to the Customer: (i) if the Customer violates any applicable anti-bribery or anti-corruption laws, or if such violation is reasonably likely to occur or (ii) if the Company, in good faith, believes that the Customer has violated any applicable anti-bribery or anti-corruption laws, or that such violation is reasonably likely to occur.

18.5. The Customer agrees to allow for the review of its books and records related to the Customer's relationship with the Company at the Company's reasonable request. During the term of this Agreement, and for five (5) years after its expiration or termination, the Company (or a third party auditor) may audit any financial or other records of the Customer associated with this Agreement: (i) as part of the Company's standard audits; (ii) if the Company has a reasonable belief that a breach of the anti-corruption provisions set forth herein or any Anti-Corruption Law has occurred or is likely to occur; (iii) if a legal or regulatory requirement dictates completion of such audit. Such records may include, without limitation, invoice records, invoices from third parties, contracts with third parties, payments or correspondence with Government Officials, governments, and/or clients, and other payments related to this Agreement.

18.6. The Company shall comply with all applicable anti-slavery and human trafficking laws, including the Modern Slavery Act 2015. The Company shall maintain policies and procedures to ensure compliance with such laws and shall use reasonable endeavors to ensure that its suppliers comply with such laws. The Customer shall promptly report any actual or suspected slavery or human trafficking in the Company's supply chains of which it becomes aware.

18.7. The Customer shall comply with all applicable export control laws and regulations, including those of the UK, EU, US, and other relevant jurisdictions. The Customer shall not export, re-export, transfer, divert, or disclose any Products, technical information, or materials provided by the Company, directly or indirectly, without first obtaining any required export license or other governmental approval.

19. CHANGES IN LAW

19.1. If, after the date of the Contract, there is any change in law or regulation which increases the cost of the Company performing its obligations under the Contract or reductions in the Company's rights or economic benefits under the Contract, the parties shall negotiate in good faith to adjust the Contract price to reflect such increased cost or reduced benefit.

19.2. If the parties are unable to agree on such adjustment within 30 days of the Company notifying the Customer of the relevant change in law or regulation, the Company may terminate the Contract on 30 days' written notice to the Customer.

20. DATA PROTECTION

20.1. Each party shall comply with all applicable data protection laws, including the UK General Data Protection Regulation and the Data Protection Act 2018 ("Data Protection Laws").

20.2. Where the Company processes any personal data on behalf of the Customer, the Company shall:

- 20.2.1.** process such personal data only in accordance with the Customer's documented instructions;
- 20.2.2.** implement appropriate technical and organizational measures to protect such personal data;
- 20.2.3.** ensure that all personnel who have access to such personal data are obliged to keep it confidential;
- 20.2.4.** assist the Customer in responding to any request from a data subject; and
- 20.2.5.** notify the Customer without undue delay on becoming aware of a personal data breach.

20.3. The Customer warrants that it has all necessary consents and notices in place to enable lawful transfer of personal data to the Company for the purposes of any Contract

21. GENERAL

21.1. Waiver. No omission or delay by the Company in exercising any right, power or privilege hereunder shall operate as a waiver thereof nor shall any single or partial exercise of such right, power or privilege preclude any other or further exercise thereof or of any other right power or privilege. The rights and remedies herein provided are cumulative with and not exclusive of any rights or remedies provided by law.

21.2. Severance. If at any time any one or more of the provisions of the Conditions become invalid illegal or unenforceable in any respect under any law, the validity and enforceability of the remaining provisions hereof shall not in any way be affected or impaired thereby.

21.3. Variation. No variation or alteration of any of the provisions of a Contract or these Conditions shall be effective unless it is in writing and signed by or on behalf of each party.

21.4. Assignment. The Company may assign any Contract or any part of it to any person, firm or company. The Customer shall not be entitled to assign any Contract or any part of it without the prior written consent of the Company, not to be unreasonably withheld.

21.5. Contracts (Rights Of Third Parties) Act 1999. The parties to any Contract do not intend that any term of that Contract shall be enforceable by virtue of the Contracts (Rights of Third Parties) Act 1999 by any person that is not a party to it.

21.6. Governing Law. Any Contract under these Conditions shall be governed by and construed in accordance with the laws of England and the Customer hereby irrevocably submits to the jurisdiction of the English Courts.

21.7. Notices. Any written notice under these Conditions given by one party to the other shall be sufficiently made or given by delivery by hand or by sending the same by ordinary pre-paid first class letter post to the last known registered office or principal place of business and if so hand delivered shall be deemed to be given upon delivery and if so sent shall be deemed to be given two days after the date of posting.